Yeonkyung Kim
Curriculum Vitae

School of Public Affairs
College of Business and Public Management
Kean University
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PUBLICATIONS

Peer-Reviewed Articles

Lee, D. **Kim, Y.** & Lee, J. (2024). Do Monetary or Nonmonetary Incentives Promote Citizens' Use of a Government Crowdsourcing: A Case of the City of Omaha's 311-type of Crowdsourcing Platform. *Public Administration*. (https://doi.org/10.1111/padm.12985)

Kim, Y. & Lee, J. (2024). Digitally Vulnerable Populations' Use of E-government Services: Inclusivity and Access. *Asia Pacific Journal of Public Administration*. (https://doi.org/10.1080/23276665.2024.2321569)

Zhao, B., Cheng, S., Schiff, K. & **Kim, Y.** (2023). Web Transparency and Citizen Participation: Evidence from the Online Crowdsourcing Platform of the City of Sacramento. *Government Information Quarterly*. 40(4). (https://doi.org/10.1016/j.giq.2023.101868)

Heckler, N., & **Kim, Y.** (2020). Crypto-governance: The ethical implications of block chain in public service. *Public Integrity. 66-81*. (https://www.tandfonline.com/doi/full/10.1080/10999922.2020.1848106)

Policy Research & Government Project

Mar 2022. Nebraska's Women in STEM: Listen Then Act. White paper. Center for Public Affairs Research. University of Nebraska at Omaha

Dec 2021. A study on the improvement of KSP project to improve efficiency, effectiveness, and sustainability of E-government projects in partner countries. Report for Korean Ministry of Economy and Finance.

Dec 2020. A review report on Informatization Project for FY 2019. Report for Korean National Information Society Agency.

Dec 2020. A review report on Informatization Project for FY 2021. Report for Korean National Information Society Agency.

Manuscripts in Preparation

Kim, Y. The AI Inclusion Challenge: Assessing Digital Vulnerability in AI Adoption and Usage. Book chapter accepted for The Art of Digital Governance: Navigating Platforms and AI Revolution.

Kim, Y. Schiff, K. & Lee, J. When does a local government respond to citizen's requests faster? Manuscript in preparation. Accepted for 2025 ASPA conference.

Kim, Y. Wang, Y. & Jung, G. How citizen experiences shape attitudes toward AI in public service delivery. Manuscript in preparation. Accepted for 2024 PMRC conference & 2025 ASPA conference.

Lee, J. Sung, W. & **Kim, Y**. Open government data, trust in government and transparency. Manuscript submitted to Information Polity. Accepted for 2025 ASPA conference.

Kim, Y., & Lee, J. Exploring digital equity in urban governance: A case study of the Omaha Hotline 311 system and its influence on digital inclusion. Manuscript in preparation. Accepted for 2024 ASPA conference.

Benenson, J., & **Kim, Y.** Centering Inclusion in Nonprofit Advocacy and Policy Change. Manuscript ready to submit.

EDUCATION

2024	Ph.D., School of Public Administration, University of Nebraska at Omaha
	Dissertation Committee Members*: Jooho Lee (Chair), Robert Blair, Jodi Benenson, Andrea Weare*
	Concentration: Information & Technology Management, Public Policy
2016	M.A., Public Administration, Ewha Womans University
2013	B.A., Public Administration, Ewha Womans University

PROFESSIONAL EXPERIENCE

2022-*present*	*Lab Fellow,* Digital Governance and Analytics Lab, School of Public Administration, University of Nebraska at Omaha, Omaha, NE
2017-2021	Graduate Assistant, Digital Governance and Analytics Lab, School of Public Administration, University of Nebraska at Omaha, Omaha, NE

- G.A. for a technology team of Advance (a five-year project developed by the Nebraska Department of Transportation and University of Nebraska)
- G.A. for 21st (in Seoul) and 22nd (in Omaha) Annual International Conference on Digital Government Research

2016	Research Assistant, Korea Institute of Public Administration, Seoul, Korea
2015	Research Assistant, Audit and Inspection Research Institute, Seoul, Korea

2013-2016   Teaching Assistant, Dr. Chung-Lae Cho, Department of Public Administration, Ewha Womans University, Seoul, Korea

CONFERENCE PARTICIPATION

Kim, Y. (2024, April). *Unpacking the communication channels on citizen adoption of e-government services.* Paper presented at the annual American Society for Public Administration. Minneapolis, MN.

Kim, Y., & Lee, J. (2023, November). *Mobile Government Servies in South Korea: Understanding the User Characteristics and Behavior Patterns.* Poster session at the annual fall research conference of Association for Public Policy Analysis and Management. Atlanta, GA.

Kim, Y., & Lee, J. (2022, November). *Promotive or inhibitive? Examining the impact of e-government promotion channels on citizen's use of e-government services*. Poster session at the annual fall research conference of Association for Public Policy Analysis and Management. Washington, D.C.

Benenson, J., & Kim, Y. (2022, March). *Centering Inclusion in Nonprofit Advocacy and Policy Change*. Paper presented at the annual American Society for Public Administration. Jacksonville, FL.

Lee, D., Lee, J., & Kim, Y. (2022, March). *Motivating Citizen Engagement in Government Crowdsourcing: The Case of the City of Omaha.* Paper presented at the annual American Society for Public Administration. Jacksonville, FL.

Kim, Y., & Heckler, N. (2021, April). *Crypto-governance: The ethical implications of block chain in public service.* Paper presented at the annual conference of American Society for Public Administration. Virtual.

Kim, Y. (2020, November). *Exploring the role of e-government awareness channel in citizen's choice of e-government service: Preliminary Findings from the e-government survey in Korea*. Poster session at the annual fall research conference of Association for Public Policy Analysis and Management. Virtual.

Kim, Y., & Lee, J. (2020, June). *Exploring the role of e-government awareness channel in citizen's choice of e-government service: Preliminary findings from the e-government survey in Korea.* Paper accepted for presentation at the annual Public Management Research Conference. Manoa, HI.

Kim, Y., & Lee, J. (2020, June). *Does the channel of E-government awareness matter for citizens' use of e-government services?* Paper accepted for presentation at the annual international conference on Digital Government Research. Seoul. Korea.

Kim, Y., & Lee, J. (2020, March). *How do public managers choose to use performance information as a response to pressure? The case of federal agency.* Paper accepted for presentation at the annual conference of the American Society for Public Administration. Anaheim, CA.

Kim, Y., & Schafer, J. (2019, September). *Evidence-based practice and the use of evidence in the local governments.* Paper presented at the annual conference of the Midwest Public Affairs. Indianapolis, IN.

Kim, Y., & Lyu, H. (2016, December). *Factors influencing local government natural disaster management capacity in resilience perspective: Focusing on metropolitan government.* Paper presented at the winter conference of the Korean Association for Public Studies. Seoul. South Korea.

TEACHING

Graduate Level

AI, GIS, and Data visualization. Kean University, School of Public Affairs. Spring 2025[In-person]

Organization Theory. Kean University, School of Public Affairs. Spring 2025[In-person]

Undergraduate Level

Introduction to Public Administration. University of Nebraska at Omaha, School of Public Administration. Fall 2020[Online], Spring 2021[Online], Fall 2021[Online], Spring 2024[Online]

Strategic Planning. University of Nebraska at Omaha, School of Public Administration. Spring 2022[Online], Summer 2022[Online], Fall 2022[Online], Spring 2023[Online], Summer 2023[Online], Fall 2023[Online], Spring 2024[Online]

Leadership & Administration. University of Nebraska at Omaha, School of Public Administration. Fall 2023[Online]

Management Information System. Kean University, School of Public Affairs. Spring 2025[In-person]

PROFESSIONAL SERVICE

2025– *Present* Reviewer. International Journal of Public Administration.

2024– *Present* Reviewer. Local Government Studies.

2023– *Present* Reviewer. Communication and the Public.

2021– *Present* DGAL Fellow, Digital Governance and Analytics Lab, School of Public Administration, University of Nebraska-Omaha

2020 – *Present* Global-Local governance correspondent. Korean Research Institute for Local Administration

2019 - 2021   Member. University of Nebraska at Omaha, School of Public Administration Waldo Society.

2019 - 2020   Student Assistant. Digital Government Society.

AWARDS AND HONORS

2023   APPAM-KAPS President Travel Award

2023   Doctoral Student Professional Development Consortium Scholarship, Academy of Management, The Public and Nonprofit Division, $250

2023   Margaret P. Gessamen Scholarship, University of Nebraska at Omaha, Office of Graduate Studies

2022   UNO CPACS Advantage Scholarship

2022   APPAM-KAPS Best Graduate Student Award, 3rd place, APPAM.

2021   Graduate Research and Creative Activity Grants, University of Nebraska at Omaha, Office of Research and Creative Activity, $5,000.

2019   Graduate Research and Creative Activity Grants, University of Nebraska at Omaha, Office of Research and Creative Activity, $5,000.

GRANT WRITING EXPERIENCE

2020   *Understanding and Design of Capacity and Capacity-building Mechanisms for the Utilization of Publicly-funded Cyberinfrastructure for Scientific Discovery* with Dr. Yu-Che Chen (University of Nebraska at Omaha), Dr. Rich Kenepper (Cornell University), and Dr. Xiaoyue Cheng (University of Nebraska at Omaha).

TECHNICAL SKILLS

Stata; Python(Forecasting); R(Data Envelop Analysis); Qualtrics; M-Turk; Office 365.

LANGUAGE

Korean (native), English (fluent), Spanish (basic)

PROFESSIONAL MEMBERSHIPS AND AFFILIATIONS

American Society for Public Administration

Association for Public Policy Analysis & Management

Academy of Management

Digital Government Society